



living planet BONN 23-27 May 2022

TAKING THE PULSE OF OUR PLANET FROM SPACE









STAKEHOLDERS ENGAGEMENT AS A TOOL TO FOSTER CAPACITY BUILDING IN THE NEW SPACE ECONOMY





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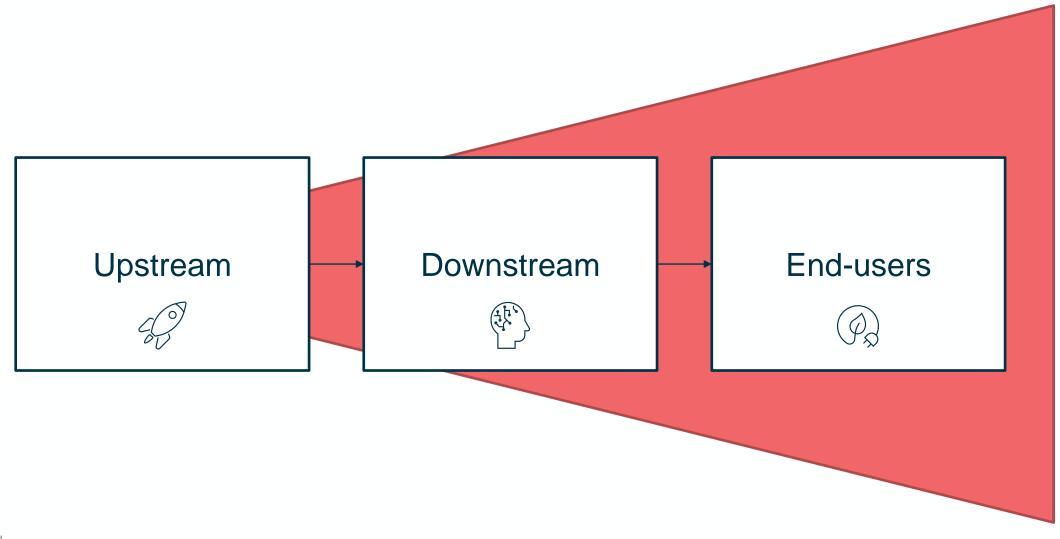


New stakeholders



NewSpace ecosystem









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Main open issues in this emerging context





Lack of awareness between upstream and end-users stakeholders and the missed opportunities for exchange value



The need to handle complexity and uncertainty



Value-slippage for the traditional space sector (e.g., Upstream stakeholders losing potential revenues)













WHY and HOW (which practices)
do stakeholders engage
in the XXI century?

WHICH capacities do organizations have to build in the XXI century?







Our solution



Stakeholders engagement (SE) framework that helps

- Upstream
- Downstream
- End-users stakeholders to adopt strategies to engage

Sensemaking and easy tool

- to identify the stakeholders
- to choose the most suitable engagement approach according to the situation





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End-user stakeholder	Doesn't engage with						
End. stakel	Engages with	\limits					
Downstream stakeholder	Doesn't engage with					Engages with	Doesn't engage with
						End-user stakeholder	
Downstream stakeholder	Engages with						
Upstream takeholder	Doesn't engage with			Engages with	Doesn't engage with		
				Downstream stakeholder			
Upstream stakeholder	Engages with					•	
	•	Engages	Doesn't				
		with engage with					
		Upstream stakeholder					

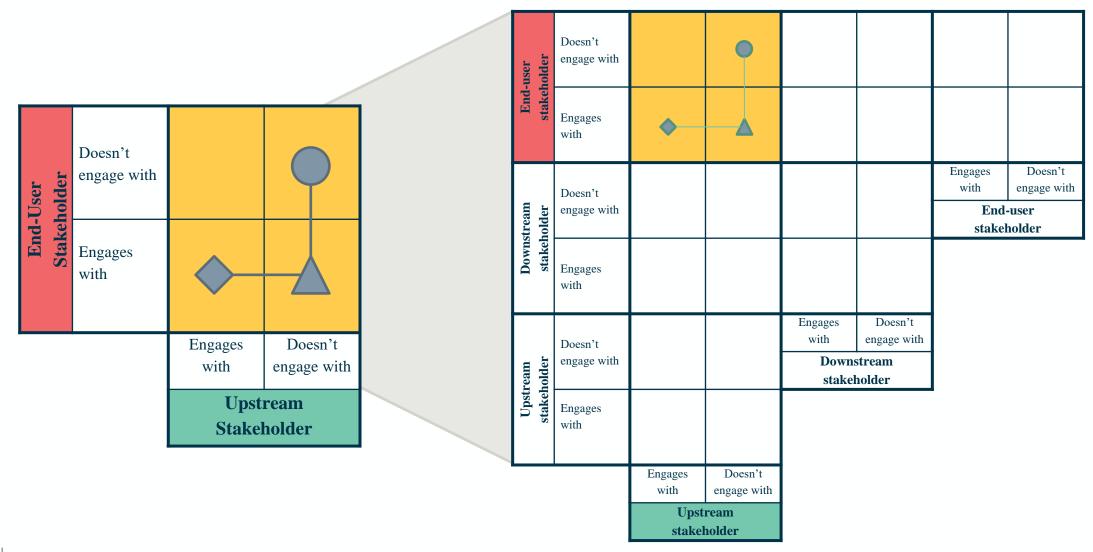




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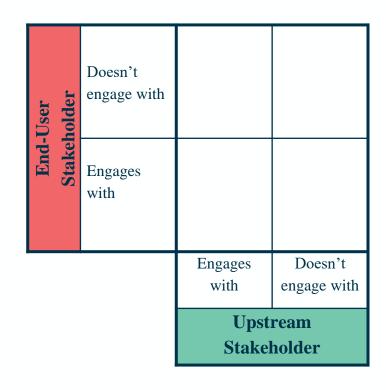






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Stakeholder A

- End-user
- Big private company
- Energy sector.
- Interested in exploring the adoption of remote sensing satellite technologies to monitor the water leaks of their aqueducts.

Stakeholder B



- Upstream
- Big private company
- Manufacturer
- The company has to understand what are the needs of the end-users to build a new satellite infrastructrure

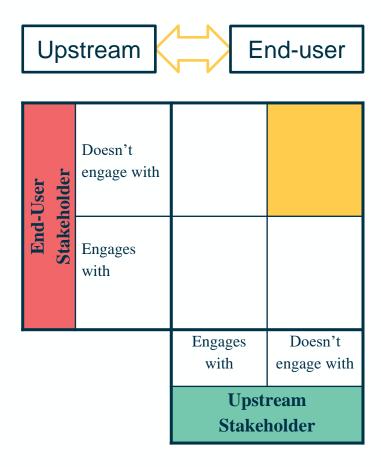




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Before the beginning of the project, they don't know each other and cannot start engaging. They participate in LPS22, a networking **event** run by experts, designed to bring stakeholders together. Here the **company representatives** get to know each other.



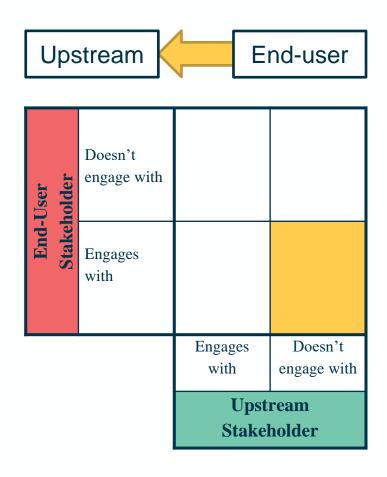


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- Before the beginning of the project, they don't know each other and cannot start engaging. They participate in LPS22, a networking event run by experts, designed to bring stakeholders together. Here the **company representatives** get to know each other.
- A, intrigued by the products offered by B, understands that they could be the right developer of the sensors needed to monitor the water leaks of its aqueducts.
 - A starts exchanging emails, phone calls and organise faceto-face meetings with B.
 - This engagement lead to a **pilot project** using the technologies of B to monitor the water leaks of the aqueducts of A





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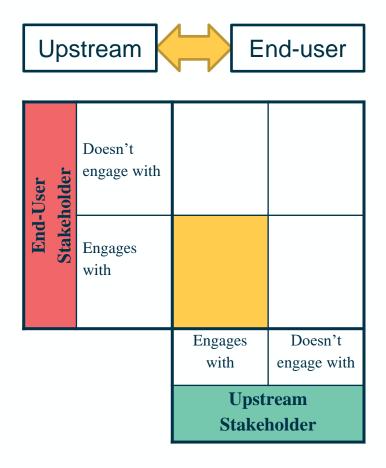






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- Before the beginning of the project, they don't know each other and cannot start engaging. They participate in LPS22, a **networking** event run by experts, designed to bring stakeholders together. Here the **company representatives** get to know each other.
- **2)** A, intrigued by the products offered by B, understands that they could be the right developer of the sensors needed to monitor the water leaks of its aqueducts.
 - A starts exchanging emails, phone calls and organise faceto-face meetings with B.
 - This engagement lead to a pilot project using the technologies of B to monitor the water leaks of the aqueducts of A
- 3) During the project, A and B exchange information, knowledge and resources. At the end of the project, B delivers to A a new sensor to monitor water leaks. The project is a success, and the stakeholders' relationship is consolidated; A asks B for an new hardware and software developments.



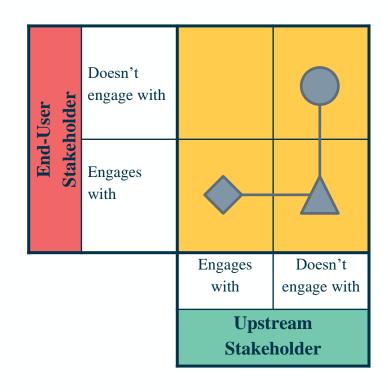


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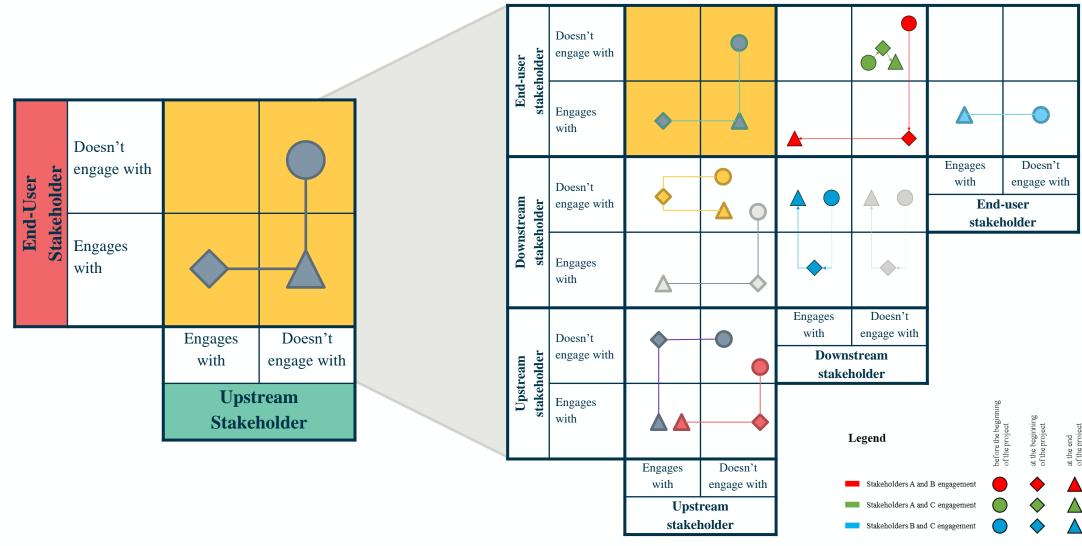




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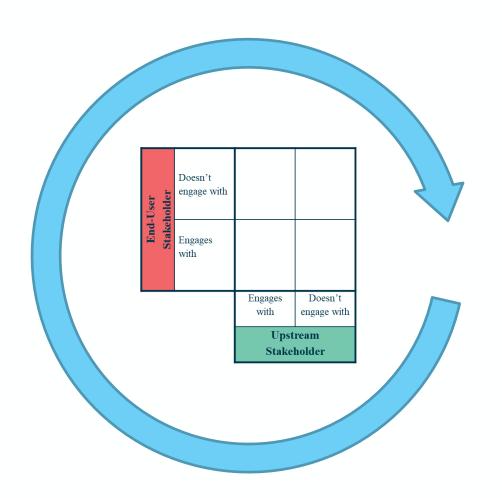




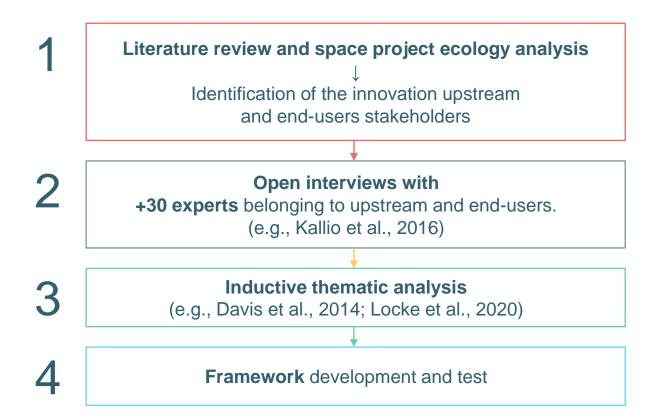


Research Design





Inductive approach







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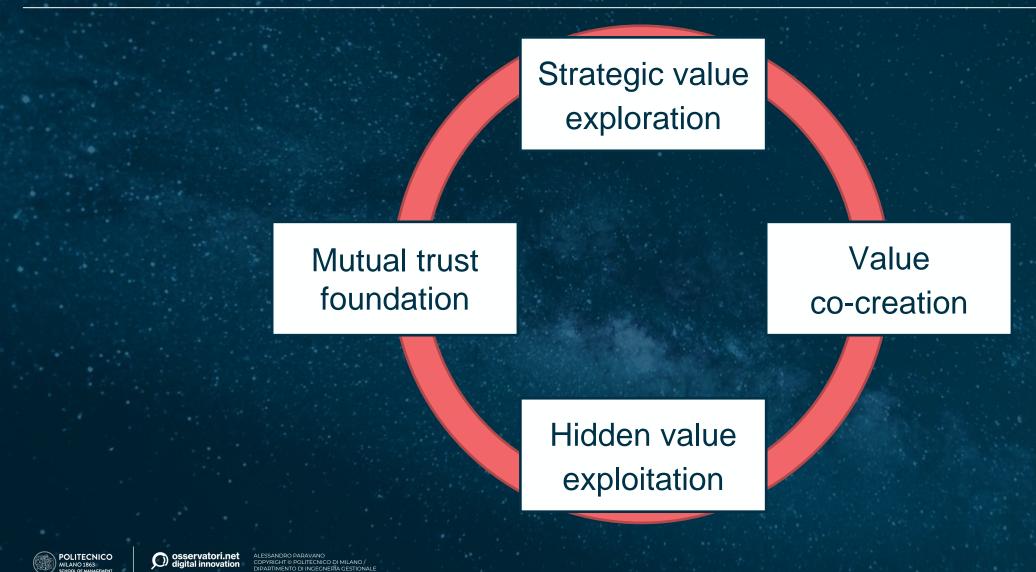






WHICH capacities do organizations have to build?









Individual

Leveraging on and training multidisciplinary experts

Promoting the development of personal soft-skills and empathy

Process

Favouring mutual importance of formal and informal engagement

Fostering continuous and integrated engagement process

Organization

- Rising a flexible and rapid absorptive capacity
- Institute boundary organization units





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Building **Sapacity**

Contact Details





We are looking for stakeholders interested in developing this tool.

We are keen to keep participants informed and we are open to further collaborations.

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